

ABSTRACT OF THE DISCLOSURE

The invention overcoming these and other problems in the art relates in one regard to a system and method in a computer system for facilitating the process of providing notice of laboratory result publication. An automated system solution is provided to facilitate the callback process. Laboratory results from a laboratory information system (LIS) database are posted to an electronic medical record (EMR) database either directly or through an interface. The system creates a callback request for each result that needs to be communicated back to the physician. The request may be based on the ordered procedure, the resulted assay, or the actual assay results (and associated assay result flags). In another embodiment of the system, a system and method for automatically managing the handling of callback processes is provided.